Southbridge Credit Union
Electronic Consent Agreement

In this Electronic Consent Agreement, “you” and ‘your” refers to the individual seeking electronic communication with the Southbridge Credit Union. “We”, “us”, and “our” refer to the Southbridge Credit Union

This Electronic Consent Agreement applies to all communications for products and services offered through our various online applications.

The Electronic Consent Agreement documents your consent to conduct transactions electronically and to receive electronic communications including but not limited to disclosures or disclosures regarding changes in the terms of your account, notices, and communications associated with the product or service offered through our various online applications.

We recommend you review and print or otherwise retain a copy of this Electronic Consent Agreement.

You understand prior to consenting, that:

1. Your consent applies to conducting transactions electronically and to receiving all communications from us electronically.
2. You may request a paper copy of any electronically sent communication or disclosure by printing yourself or by contacting the Southbridge Credit Union using the contact information below. Fees may be assessed for paper copies. Please refer to our Schedule of Fess.
3. By consenting to conduct transactions and receive communications and disclosures electronically, you agree to provide us with a valid email address and update us to any changes by updating your information in online banking, our mobile banking app, visiting a branch, or calling the Southbridge Credit Union.

We reserve the right to provide any communication in paper.

Withdrawing Consent
You can withdraw your consent by contacting the Southbridge Credit Union using the contact information below. Any withdrawal of your consent to receive electronic communications will result in termination of use of our various online applications.

Hardware and Software Requirements
The minimum hardware and software requirements needed to access, view, and retain electronic communications require that you must have the following: a personal computer or mobile device with an internet browser that has a commercially reasonable level of encryption , an internet connection capable of receiving, accessing, or displaying electronic communication, an e-mail address, and either a printer or sufficient electronic space to store communication received from us in electronic format.

Duration
This agreement and consent will remain in effect until you withdraw your consent in the manner described above.

Contact Information
888-599-2265
Southbridge Credit Union
179 Main Street, PO Box F, Southbridge, MA 01550
info@southbridgecu.com
www.southbridgecu.com, online banking and our mobile banking app

Consent
By clicking “I Agree” you consent and agree to the terms and conditions in this Electronic Consent Agreement.